Call Forwarding

Let your calls follow you to another number

Price: \$0.50/mo

How it works: You can program your calls to ring at another number. Each time a call is forwarded, your phone will make one short ring. It can still be used to make outgoing calls.

To "turn on" the service:

- 1. Lift the handset and listen for the dial tone.
- 2. Press *72 (On a rotary phone, dial 1172.)
- 3. Listen for the dial tone.
- 4. Dial the number where you want your calls forwarded.
- 5. When the phone is answered, your Call Forward is in effect.

If the line is busy, or there's no answer:

- 6. Hang up.
- 7. Within two minutes, repeat steps 1 4 above.

You'll hear a confirmation tone, to let you know your Call Forward is now working.

To "turn off" the service:

- 1. Lift the handset and listen for dial tone.
- 2. Press *73. (On a rotary phone, dial 1173.)
- 3. Listen for the confirmation tone, then hang up. Your Call Forward is now "off", and calls will ring normally on your phone.

To change the "forward to" number:

- 1. Turn off Call Forward.
- 2. Repeat steps 1 5 above to turn on Call Forward, entering the new "forward to" number.

CALL FORWARD NO ANSWER

Whenever you can't answer, forward your calls to someone who can.

Price: \$0.50

How it works: If you can't get on the phone, you can be sure that your calls won't go unanswered. You can easily change the forwarding number - even choosing how many times your phone should ring.

To "turn on" the service:

- 1. Lift the handset and listen for the dial tone.
- 2. Press *92 (On a rotary phone, dial 1192.)
- 3. Listen for the dial tone.
- 4. Dial the number of rings (from 2 to 9) to be allowed before the call is forwarded. Then dial the number where you want your calls forwarded.
- 5. When the phone is answered, your Call Forward No Answer is in effect.

If the line is busy, or there's no answer:

6. Hang up.

7. Within two minutes, repeat steps 1 - 4 above. You'll hear a confirmation tone, to let you know your Call Forward No Answer is now working.

To "turn off" the service:

- 1. Lift the handset and listen for dial tone.
- 2. Press *93. (On a rotary phone, dial 1193.)
- 3. Listen for the confirmation tone, then hang up. Your Call Forward No Answer is now "off", and calls will ring normally on your phone.

To change the "forward to" number:

- 1. Turn off Call Forward No Answer (see directions above).
- 2. Repeat steps above to turn on Call Forward No Answer, entering the new "forward to" number.

Notes: Dial the number exactly as if you are calling directly. For a local number, dial the 7-digit phone number. For a long distance number, dial "1" plus the area code. Or if you have speed calling, you may dial one of your codes instead.

CALL FORWARD REMOTE ACCESS

From any location - turn on, turn off, or change your forwarding number.

How it works:

You can use a touch-tone telephone at another location to change your Call Forward on your home or business phone.

To access your telephone's Call Forward service remotely:

- 1. Lift the handset and listen for the dial tone.
- 2. Dial the Call Forward access number provided by your telephone company.
- 3. After the line rings, listen for the special dial tone.
- 4. Dial your seven-digit home or business telephone number that has Call Forward.
- 5. Dial your Personal Identification Number (PIN).
- 6. Listen for the special dial tone.

You are now ready to change your Call Forward. Proceed with one of the Call Forward functions: Call Forward, Call Forward Busy, Call Forward No Answer